

## **Go-Zap SMS Terms of Service**

**Effective Date:** 01/31/2025

These SMS Terms of Service ("Agreement") govern your use of Go-Zap's SMS (Short Message Service) messaging service. By opting in to receive SMS messages from Go-Zap, you agree to be bound by these terms.

### **1. Description of Service**

Go-Zap's SMS messaging service allows you to receive text messages related to your account, orders, shipments, and other important updates. You may also use SMS to communicate with Go-Zap's customer support team.

### **2. Opt-In and Opt-Out**

- **Opt-In:** You can opt in to receive SMS messages by providing your mobile phone number to Go-Zap and consenting to receive SMS communications.
- **Opt-Out:** You can opt out of receiving SMS messages at any time by replying "STOP" to any message you receive from Go-Zap.

### **3. Message Frequency**

Go-Zap will send SMS messages only when necessary to provide you with important updates or to respond to your inquiries. We will not send excessive or unwanted messages.

### **4. Message and Data Rates**

Message and data rates may apply to SMS messages you receive from Go-Zap, depending on your mobile carrier and plan. You are responsible for any such charges.

### **5. Supported Carriers**

Go-Zap's SMS messaging service is supported by major mobile carriers in the United States and Latin America. However, we cannot guarantee support for all carriers.

### **6. Prohibited Content**

You agree not to use Go-Zap's SMS messaging service to send or receive any content that is:

- Illegal or harmful
- Abusive or threatening
- Spam or unsolicited messages
- Infringing on the intellectual property rights of others

### **7. Disclaimer of Warranties**

Go-Zap's SMS messaging service is provided "as is" without any warranties, express or implied. We do not guarantee the availability, reliability, or accuracy of the service.

## **8. Limitation of Liability**

Go-Zap will not be liable for any damages arising from your use of our SMS messaging service, including but not limited to:

- Direct or indirect damages
- Lost profits or revenue
- Loss of data

## **9. Indemnification**

You agree to indemnify and hold Go-Zap harmless from any claims, losses, or damages arising from your use of our SMS messaging service or your breach of this Agreement.

## **10. Governing Law**

This Agreement shall be governed by and construed in accordance with the laws of the State of Florida.

## **11. Changes to this Agreement**

Go-Zap may update this Agreement from time to time. We will post any changes on our website and notify you as required by law.

## **12. Contact Us**

If you have any questions or concerns about this Agreement, please contact us at:

info@go-zap.com